

Salisbury C4C Training & Development Workshops

We have developed a number of workshops in the site to facilitate the process of working through issues related to the establishment phase that would be relevant to other sites involved in facilitating integrated service delivery. Workshops/presentations have been facilitated at the Birth to Three Matters Conference (Brisbane 2008), The Australian Association for Infant Mental Health Conference (Adelaide 2008) the Children Communities Connections Conference (Adelaide 2008) and the NIFTeY/Centre for Community & Child Health Conference (Melbourne 2009)

1. From Silos to Multigrain Service Delivery

The FamilyZone Ingle Farm Hub co-locates several NGO's and government services at Ingle Farm Primary School in the North of Adelaide. An interagency, multi and trans-disciplinary team has been developed to co-ordinate various activities to enhance wellbeing & resilience in young families. CALD Communities engaged with FamilyZone included Afghani, African & Vietnamese. Effective communication channels between key service providers have been a matter of priority.

Key elements & outcomes of this initiative are presented in this workshop together with opportunities for interaction & questions. **Elements** include family centred, strong links with government departments, multi-agency & multidisciplinary, reflective practice, subcontracting to established local service providers, cross cultural competence, seamless transitions, co-location of services, unlimited access timeframe and perception of workers as friends.

2. Developing a Community Capacity Building approach

Looks at some key principles of community development, engaging parents in the process of developing family support, elements of effective community education programs and developing a framework for effective practice. How do we go about engaging parents and families from our local communities in shaping family support initiatives?

3. Holistic Early Childhood Development

A look at physical, social, emotional, cognitive & spiritual development in early childhood. What are some of the key issues we need to consider in developing a holistic approach to supporting families in the early years?

4. Developing Seamless Services through Multi Agency Collaboration

Looks at the advantages of co-locating multiple agencies and services in developing an integrated service delivery model. Includes case studies of significant outcomes in integrated multi agency & disciplinary service delivery.

5. Working in Teams

How do we develop teamwork in a multi agency/disciplinary setting? This workshop looks at stages of team development and the defining of various roles and responsibilities.

6. The Challenges of Multi-agency/disciplinary Teams

Multi-agency & multi disciplinary team work is challenging & time consuming. Yet it can result in some extraordinary outcomes for families. This workshop looks at some of the challenges and how these can be addressed.

7. What must we Understand about Early Childhood?

Examines the neuroscience of early childhood development, international initiatives that have been found to be effective in enhancing early childhood development and establishing parent & child centre infrastructure to support families in the early years. The foundational evidence base for why it is so important to support families in the early years.

8. Early Childhood Leadership

Looks at why we need early childhood leadership and some of the basic key training & development curriculum elements suitable for those working in an integrated service delivery setting.

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